

Scaling Newcomer Health Solutions

▶ in Ontario

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From Local to Provincial Impact

Past work: small-scale,
community-based
interventions

Current goal: province-
wide system mandate

Focus: sustainable,
equitable health system
level change

Ontario Health System Structure

Provincial level:
Ministry of
Health, Ontario
Health

Regional:
Ontario Health
Teams (OHTs)

Local: Hospitals,
primary care,
community
organizations

Public health
units connect
population
health

Why Scale Existing Success?

1

Avoid
reinventing the
wheel

2

Build on proven,
community-
informed
models

3

Accelerate
system-wide
equity
improvements

Example 1: Community Health/Patient Navigators

Care
Coordination
support for
newcomers

Improves
system
navigation and
trust

Reduces
barriers to care
access

Example 2:
Culturally
Tailored
Digital
Health Tools

Co-designed with
immigrant
communities

Improves chronic
disease self-
management

Enhances
engagement and
adherence

Example 3: Mobile & Outreach Clinics



- Services delivered in community settings



- Reduces transportation and access barriers



- Increases preventive care uptake

Example 4: Language & Interpretation Services



Multilingual care
delivery



Improves
communication and
safety



Reduces health
disparities

Example 5: Settlement- Health Partnerships



Integration of social +
health services



Holistic support
(housing,
employment, health)



Improves long-term
outcomes

Key Lessons from These Models



Community co-design is critical



Cultural relevance drives engagement



Integration across sectors improves outcomes



Flexibility and trust are essential

Scaling to Provincial Level



STANDARDIZE
SUCCESSFUL
MODELS



EMBED IN POLICY
AND FUNDING
STRUCTURES



TRAIN
WORKFORCE
ACROSS SYSTEM



ENSURE
ACCOUNTABILITY
MECHANISMS



SUSTAINABILITY
MEASURES

Strategic Alignment

Black Health Plan



Ontario Health Equity Framework



Primary Care Attachment Plans



Builds on existing provincial efforts

Conclusion



**EVIDENCE EXISTS—NOW
TIME TO SCALE**



**PROVINCIAL MANDATE
ENSURES CONSISTENCY**



**OPPORTUNITY TO
TRANSFORM NEWCOMER
HEALTH OUTCOMES**

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Thank You

