

<b>Title</b>	<b>Social Worker</b>
<b>Position Type</b>	<b>Full-time, 35 hours per week (Permanent)</b>
<b>Posting Date</b>	<b>July 2, 2024</b>
<b>Expiry Date</b>	<b>July 23, 2024</b>
<b>Posting Type</b>	<b>Internal &amp; External</b>
<b>Supervisor</b>	<b>Manager, Allied Health, Service and Care Pathways</b>
<b>Location</b>	<ul style="list-style-type: none"> <li>• <b>Main Location: College Street, Toronto, Ontario</b></li> <li>• <b>You may be required to work at any site</b></li> </ul>
<b>Short Description</b>	<p>Access Alliance Multicultural Health and Community Services (AAMHCS) is a Community Health Centre that is committed to and works to improve health outcomes for the most vulnerable immigrants, refugees, and their communities. We do this by facilitating access to services and addressing systemic inequities. The Centre envisions a future in which diverse individuals, families and communities can achieve <b>health with dignity</b>.</p> <p>Our dynamic and collaborative inter-professional team includes physicians, nurses, social workers, dieticians, psychiatric consultants, settlement workers, health promoters, community-based researchers and a cutting-edge Health interpretation program. We operate three busy centres, covering the City’s West, East End and Downtown. All are easy to reach using public transport.</p> <p>We are looking for a thoughtful, empathic, and organized person to be part of the Centre’s interdisciplinary health services team and work within a collaborative model of clinical and allied health practice, program planning, implementation and evaluation. The Social Worker provides assessment, case management and co-ordination, short and long-term counseling and where appropriate advocacy for clients and community members. The position works with all Centre clients, including women, children, youth, adults, seniors and 2SLGBTQI+, who are newcomers, immigrants, refugees and who face multiple and complex health and social issues.</p> <p>The successful candidate will be working mainly from our 340 College St. Site but due to Access Alliances multi-site locations, may also work in all three locations.</p>
<b>Detailed Description</b>	<p><b>RESPONSIBILITIES:</b></p> <ul style="list-style-type: none"> <li>• Brief and short-term trauma-informed counselling for clients</li> <li>• Support newcomers with mental health needs in any context; culturally appropriate approaches; trauma informed practice; integrating promising and emerging practices</li> <li>• Client care coordination, including orientation, assessment, referrals to internal and external resources, case management and discharge planning</li> <li>• Participate actively in the Centre's interdisciplinary team, supporting integrated approaches to client services based on social determinants of health</li> <li>• Establish and maintain links with organizations and groups in the community</li> <li>• Work with community groups and organization to identify service gaps and needs</li> <li>• Network, liaise and jointly advocate with organizations and community groups addressing issues identified by clients and/or community</li> <li>• Participating in primary health care program and service delivery within the broader</li> </ul>

**Toronto’s Diverse communities achieve Health with Dignity**

community context in partnerships with other institutions as may be required from time to time

- Participating in all organizational systems and structures as required including but not limited to, quality assurance and performance evaluation
- Ability to travel and provide services throughout the City, at designated sites, and to work flexible hours, including evening and weekend shifts when required/scheduled

#### **SKILLS AND QUALIFICATIONS:**

##### **Minimum Criteria**

- Master's degree in social work and registration or eligibility for registration with the Ontario College of Social Workers and Social Service Workers
- Minimum 3 years full time work experience in clinical counselling
- Thorough familiarity and work experience with therapeutic methods and practices based upon a health promotion model
- Excellent case management, casework, counselling, crisis intervention, group facilitation skills
- Excellent networking and partnership development skills and interest in health promotion and research
- Superior interpersonal, communication (written and verbal), problem-solving, organizational, time management and self-care skills
- Strong computer literacy (word processing, internet, data entry in Windows applications, electronic medical record charting)

##### **Other Skills and Qualifications**

- Extensive knowledge of issues related to working with refugees, recent immigrants and undocumented populations, particularly low-income, S2LGBTQI+, and racialized groups
- Strong understanding and a commitment to the principles and underlying values of community health and community health centres
- Ability to work collaboratively within the interdisciplinary health care team which includes physicians, nurses, dietitians, health promoters and community workers
- An interest and commitment to working in a low-income, multilingual, multiracial community
- **Travel within Toronto and work flexible shifts including evenings and Saturdays**

**Salary:** 63,337 – 76,394 / Annual

**Duration:** Permanent

**Hours:** 35 hours/week

**Classification:** Community Health Promoter

**Bargaining Unit:** United Food and Commercial worker, Local 175

Access Alliance offers comprehensive group benefits coverage, annual vacation entitlement, cumulative sick leave entitlement, employee assistance programs. Access Alliance is a HOOPP employer.

**Please be advised that our organization requires all staff, students, and volunteers to be fully vaccinated. Proof of Covid-19 vaccination can be obtained from the Ministry site.**

**Application  
Method**

With **“Social Worker”** in the subject heading, please send your resume and cover letter by 5:00 pm July 23, 2024:

by E-mail: [jobs@accessalliance.ca](mailto:jobs@accessalliance.ca)

by Regular Mail: **Hiring Committee, Social Worker**

Access Alliance Multicultural Health and Community Services  
340 College Street, Suite 500, Toronto, ON, M5T 3A9

**No phone calls please.**

AAMHCS is a community-based organization that operates from a pro-choice, anti-oppression, and participatory framework. In your cover letter, we invite you to articulate why you wish to work with Access Alliance, and in what ways did you wish to put your skills, experience, and education into action for this role and for Access Alliance at this time. Knowledge of the neighbourhoods we serve and how agency values would be integrated in your day-to-day work may be interview questions.

We thank all applicants for their interest but only those selected for an interview will be contacted. Please note that a criminal background check and Vulnerable sector check will be conducted for this position as a condition of employment

We are committed to a workforce reflective of the diversity of the City of Toronto and the communities we serve. We encourage applications from those who provide different perspective and contribute to diverse ideas including those from racialized and 2SLGBTQI+ communities.

AAMHCS is an inclusive and equal opportunity employer committed to providing accommodations for applicants upon request at any stage of the recruitment process in accordance with the Accessibility for Ontarians with Disabilities Act (AODA) and the Ontario Human Rights Code. Applicants need to make their needs known in advance.

AAMHCS encourages a scent-free environment.