



Title	Peer Community Outreach Worker (3 positions) - Dari, Tigrinya and Arabic speaking
Position Type	Project (24 months) , Part-time (21 hours/per week)
Posting Date	2023/10/02
Internal/External Expiry Date	2023/10/16
Posting Type	Internal and external
Location	Toronto, Ontario (AccessPoint on Jane)
Supervisor	Director, Community Programs and Partnership Development
Short Description	<p>Access Alliance Multicultural Health and Community Services (AAMHCS) is a Community Health Centre that aims to provide services and addresses system inequities to improve health outcomes for the most vulnerable immigrants, refugees, and their communities. The Centre envisions a future in which Toronto’s diverse communities achieve health with dignity.</p> <p>As a member of an interdisciplinary team, the Peer Community Outreach Worker aims to provide increased supports to newcomer families by providing information, outreach and referral of internal and external community resources. The Peer Worker provides language appropriate and culturally sensitive support to newcomer families. This position works both independently and collaboratively with staff, community partners, volunteers and clients.</p>
Detailed Description	<p>RESPONSIBILITIES:</p> <p>Training and Education</p> <ul style="list-style-type: none"> • Participate in an in-depth peer outreach, system navigation and interpretation training in preparation for peer outreach work. • Participate actively in staff, team, supervisory and other meetings as scheduled. • Participate in ongoing training and capacity building opportunities as required. • Co-facilitate workshops on a variety of topics including health and social determinants of health. <p>System Navigation and Appropriate Language Access</p> <ul style="list-style-type: none"> • Outreach to isolated newcomer families. Outreach involves letting families know about health and social services in their community. Places of outreach can include places of worship, local parks, local malls, grocery stores, medical offices, partner community agencies in designated neighborhoods as directed by your supervisor. • Inform families of appropriate resources and service providers in their community and then accompany families to the programs and services if support is needed. • Refer families to parenting groups, parenting education, written resources, health and social service programs within Access Alliance or with other community agencies. This may include referrals to the Centre’s Family Support Worker, Social Worker and Nutritionist. Training will be provided in the process of referral and follow up. • Communicate with agencies to ensure there are language appropriate and culturally sensitive individual and group supports (parenting workshops, nutrition workshops etc.) available to newcomer parents and families. • Remain agile to the changing needs of the newcomer participants. • Provide interpretation as required and to be scheduled by supervisor. <p>Community Health and Education</p> <ul style="list-style-type: none"> • Co-facilitate parenting and health education groups with professional staff. • Provide information and materials to newcomer parents about child development and nutrition. <p>Contribution to the Centre</p> <ul style="list-style-type: none"> • Attend planning and coordination meetings of the peer program in conjunction with other peer workers and staff and contribute ideas to the development of the peer program. • Create a 6 month work plan with your supervisor which identifies action items, learning goals and professional

Toronto’s Diverse communities achieve Health with Dignity

development needs.

- Observe the Confidentiality and Conflict of Interest Policy of the Centre.

Administration

- Ensure proper recording of information that is up to date, which include timesheets, encounter forms, log book, unusual occurrence reports etc. on a timely basis as designated by your supervisor.
- Observe the general administration policies and procedures of the centre

Qualifications and Experience

- One to two years of post secondary education in a social service or health related field
- 1-2 years of relevant experience (outreach, group facilitation, referrals)
- An understanding of parenting and settlement issues in newcomer community
- Experience as either a parent, guardian or newcomer
- Knowledge and awareness of community resources
- Ability to communicate in English in addition to one of the required languages (Dari, Tigrinya and Arabic)
- Good interpersonal, communication and teamwork skills
- Community outreach experience is an asset

Salary: \$18.48– 23.46/ Hourly

Hours: Part-time, 21 hours per week

Duration: Project /24 months

Bargaining Unit position: United Food and Commercial Workers, Local 175

Classification: Peer Outreach Worker

Please be advised that our organization requires all staff, students, and volunteers to be fully vaccinated. Proof of vaccination can be obtained from the Ministry site.

Access Alliance offers comprehensive group benefits coverage, annual vacation entitlement, cumulative sick leave entitlement, employee assistance programs. Access Alliance is HOOPP employer.

Application Method

With “**Peer Community Outreach Worker** ” in the subject heading, please send your Resume and cover letter by 5:00 pm on October 16:

by E-mail: jobs@accessalliance.ca

by Regular Mail: “**Hiring Committee, Peer Community Outreach Worker**”
Access Alliance Multicultural Health and Community Services
340 College Street, Suite 500, Toronto, ON, M5T 3A9

Only selected candidate will be contacted for an interview.

No phone calls please.

We thank all applicants for their interest but only those selected for an interview will receive acknowledgement. Please note that a criminal background check will be conducted for this position.

We encourage applications from individuals who reflect the broad diversity of communities we work with, including those from racialized and LGBTQ communities. We encourage candidate to include their relevant pre-Canadian experience in their application as applicable.

In accordance with the Ontario Human Rights Code and the Accessibility for Ontarians with Disabilities Act, 2005, accommodation will be provided in all parts of the hiring process. Applicants need to make their needs known in advance.

Access Alliance encourages a scent-free environment. Employees, students, volunteers, and visitors are asked to refrain from wearing fragrances and other scented personal care products (i.e. perfumes, lotions, hairspray, etc.) while at the Centre.