

Strategic Plan 2022–2024

Centering Clients Voices



Strategic Priority 1

We will act as a catalyst to re-imagining Ontario's healthcare system

Objectives

- 1.1 To leverage our partnerships to optimize our collective social capital for shared goals.
- 1.2 To advocate for needs of high priority communities including immigrants, refugees, and non-status individuals
- 1.3 To ensure that navigation strategies address access barriers and address equity

Outcomes

- Expanded network to include physician, healthcare advocacy, education, and allied professional groups etc.
- Priority causes identified for joint advocacy.
- Common language (terminology) embraced beyond CHCs, in the OHT
- Enhanced accessible system navigation strategies in place.
- Coordinated, robust outreach strategy in place.

Strategic Priority 2

We will identify promising practices that enhance support to our high priority populations and influence system change

Objectives

- 2.1 To build on existing regional initiatives with the view to amplify system capacity e.g. language access support services; use of health equity framework
- 2.2 To collaborate with partners to understand the needs and identify opportunities for Access Alliance
- 2.3 To fully develop framework and key resources for AccessPoint Online

Outcomes

- Reach of Language Interpretation Services Expanded
- Partners confirmed
- Promising services developed, enhancing services for priority populations
- AccessPoint Online fully functioning as a service platform
- Mission, Vision and Organization values reviewed and revised, informing planning

Strategic Priority 3

We will explore effective strategies to address social determinants of health, including access to affordable housing, through cross-sectoral collaboration

Objectives

- 3.1 To determine Access Alliance's role/ contribution in advancing access to affordable housing and other social determinants of health
- 3.2 To collaborate with partners on identifying and prioritizing research agenda and policy focus
- 3.3 To develop inter-sectoral pathways for clients to access housing and other social determinants of health

Outcomes

- Environmental Scan informs planning for new partnerships
- SWOT analysis carried out, opportunities identified and acted on
- Advocacy agenda operationalized
- Inter-sectoral pathways enhance client access
- Services agreements strengthen partnerships

Strategic Priority 4

We will alleviate/address the impact of deepening disparities in communities through strengthened mental health, food security, education and social development of children and youth supports, initiatives and services

Objectives

- 4.1 To enhance mental health supports
- 4.2 To enhance food security
- 4.3 To enhance education and social development of children and youth

Outcomes

- Clients experience reduced social isolation
- Clients experience increased sense of belonging.
- Increased confidence of students
- Increased parent satisfaction
- Increased food security