



**Access Alliance**  
Multicultural Health and Community Services

# 2017–2018 Annual Report



**ACCESS**






**EQUITY**



**QUALITY**

View the full annual report online at: [AccessAlliance.ca/AnnualReport](https://AccessAlliance.ca/AnnualReport)

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# Access Alliance Multicultural Health and Community Services

Accredited by the Canadian Centre for Accreditation since 2001.

## Mission

Access Alliance provides services and addresses system inequities to improve health outcomes for the most vulnerable immigrants, refugees, and their communities.

## Vision

Toronto's diverse communities achieve health with dignity.

## Values

**Client Centered:** Our clients are encouraged and supported to make informed choices and decisions that relate to their health.

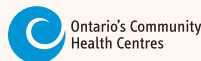
**Collaboration:** Our partnerships increase knowledge, strengthen systems and maximize resources so we can take action effectively.

**Equity, Access and Inclusion:** Our commitment is to challenge systemic barriers that reduce health outcomes for vulnerable populations.

**Innovation and Excellence:** Our organization fosters a culture of continuous learning, quality improvement and best practice.

**Accountability:** Our Stakeholders see a full and transparent use of evidence and resources that focus on positive client impacts.

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