



Interpreter Performance Feedback Form

Please help us to improve our community interpretation service by completing this form and faxing it to us at **(416) 324-9198**.

Interpreter's Name: _____ **Encounter Number:** _____

Did the interpreter:

	Yes	No	Please specify
Introduce him/herself to the non-English speaking person (NESP) and clearly explain their role?			
Interpret everything that was said by either party without adding to, deleting or changing any message?			
Not impose their own values and opinions?			
Show no preference or bias towards either party involved in the interpretation?			
Maintain professional conduct at all times?			
Consistently interpret using first person?			
Refrain from giving advice, expressing opinions, solving problems, mediating and/or advocating?			
Refrain from engaging in side conversations?			
Arrive on-time to the assignment?			If not, by how many minutes?

1. How satisfied do you think the non-English speaking person was with the interpretation service provided? Please specify, if possible.

Not at all	Fairly	Well	Very Well
1	2	3	4

2. Do you have any comments or suggestions about how we could improve our services?

Name: _____ **Organization:** _____

Telephone: _____ **Date:** _____